

Thank you Madam Chairwoman and Commissioners for the invitation to join you here today to discuss AT&T's efforts to prepare for and respond to Hurricane Ian.

Using information from the **AT&T Weather Operations Center (AWOC)** in the days leading up to Hurricane Ian, AT&T and FirstNet teams prepared for Hurricane Ian by pre-positioning disaster response equipment, placing personnel on standby in strategic areas, and closely collaborating with federal, state, and local public safety stakeholders to expedite response time in support of potentially impacted communities.

The close coordination with public safety meant that we were the **first** to access and provide connectivity to the hardest hit areas, most notably in **Charlotte, Collier and Lee Counties**.

Our **External Affairs** team and the **FirstNet Response Operations Group** (or ROG) worked closely with FEMA and both the State and County level **Emergency Operations Centers (EOCs)** to ensure resources were quickly placed where they were needed the most.

This collaboration with federal, state and local first responders, utility providers and government officials allowed us to get portable network assets to **Sanibel and Pine** Islands via amphibious vehicles, air support and compact rapid deployables.

Because power companies play a key role in restoration, it's vital for communications providers and power to stay in close alignment to minimize network disruptions that can occur during the restoration process. Our External Affairs team consistently cultivates relationships with our peers in the power industry and we utilize those relationships during natural disasters.

During the response to Ian, a great example of that collaboration was found in Florida Power and Light representatives working hand in hand with AT&T FirstNet to evaluate the hardest hit areas and to communicate priority restoration targets such as government buildings and AT&T stores that were being used as recovery centers for the local community in Port Charlotte and Bradenton. At these locations, customers could receive free charging devices, contact loved ones, get water, and secure the help they needed.

Also, in following the CTIA Voluntary Cooperative Wireless Resiliency Framework, AT&T enabled roaming on our network for our competitors in a timely fashion. Through 10/12 we saw more than **50 terabytes** of traffic from customers on those carriers which is equal to more than **17.5 billion** text messages.

All in all, as Hurricane Ian made its way from Florida to Virginia, the FirstNet team at AT&T (FirstNet team) responded to more than 115 emergency FirstNet requests from public safety agencies and direct-support organizations that use FirstNet to support their response and recovery operations. Because of Ian, eighty-five (85) critical communications solutions were deployed: including **40+ SatCOLTs** (Satellite Cell on Light Truck), about **20 CRDs (Compact Rapid Deployables**, or portable cell site), as well as such as ECPs (Emergency Communications), MBKs (Mobile Broadband Kit), indoor wireless repeaters.

However, this quick recovery wouldn't have been possible without extensive pre-planning under blue sky conditions and solid coordination between the government, AT&T FirstNet and our utility counterparts throughout the state.

Thank you again. I look forward to answering your questions.